



VOLUSIA COUNTY PROPERTY APPRAISER

NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT (TITLE II)

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the Volusia County Property Appraiser ("Property Appraiser") will not discriminate against qualified individuals with disabilities based on disability in its services, programs, or activities.

The Property Appraiser does not discriminate based on disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

The Property Appraiser will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in County programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

The ADA does not require the Property Appraiser to take any action that would fundamentally alter the nature of its programs or services or impose an undue financial and administrative burden.

The Property Appraiser will make reasonable modifications to policies and programs for qualified persons with disabilities to ensure they have an equal opportunity to enjoy all its programs, services, and activities. For example, individuals with service animals are welcomed in the property appraiser offices, even where pets are generally prohibited.

Anyone who requires auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of County, should contact the office of the Property Appraiser ADA Title II Coordinator, Ms. Gina Rivera at (386) 822-5724 as soon as possible but no later than two (2) business days before the scheduled event or meeting. This paragraph shall likewise apply to written requests by a physically handicapped person

needing special accommodation to attend a public meeting in accordance with section 286.26, Florida Statutes.

Complaints that a program, service, or activity of The Property Appraiser is not accessible to persons with disabilities should be directed to the Property Appraiser in accordance with the *Property Appraiser's Grievance Procedure under the Americans with Disabilities Act (Title II)*. A copy of the procedure may be obtained by contacting the office of the Property Appraiser's ADA Coordinator, (386) 822-5724.

The Property Appraiser will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable policy modifications, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.